

Information Sheet



Organisations to contact for referral and support

September 2010

Overview

The list below are organisations in Victoria that can provide information, useful support or referral points for youth workers, students, teachers and others supporting culturally and linguistically diverse (CLD) young people. The organisations listed under Sections 2 and 3 are some key Statewide, regional and peak bodies in the multicultural youth sector. Sections 4 and 5 provide a compilation of useful web listings and directories of services.

1. Statewide and regional bodies

Centre for Multicultural Youth (CMY)

304 Drummond St, Carlton 3053

Phone: (03) 9340 3700

Web: www.cmy.net.au

See website for details of the Broadmeadows, Dandenong and Sunshine offices.

VICSEG (Victorian Cooperative on Children's Services for Ethnic Groups)

11 Munro St, Coburg 3058

Phone: (03) 9383 2533

Web: vicseg.com.au (website coming soon)

Foundation House—The Victorian Foundation for Survivors of Torture Inc.

6 Gardiner Street, Brunswick 3056

Level 5, 280 Thomas Street, Dandenong 3175

Phone: (03) 9388 0022

Web: www.foundationhouse.org.au

Multicultural Arts Victoria

Fitzroy Town Hall, 201 Napier Street, Fitzroy 3065

Phone: (03) 9417 6777

Web: www.multiculturalarts.com.au

2. Peak bodies

Ethnic Communities' Council of Victoria (ECCV)

Peak body in Victoria representing culturally and linguistically diverse communities.

Level 2, 150 Palmerston Street, Carlton VIC 3053

Phone: (03) 9349 4122

Web: www.eccv.org.au

Refugee Council of Australia

National Peak body advocating for the rights of refugees and humanitarian entrants in Australia.

Victorian Office

PO Box 12597, A'Beckett Street VIC 8006

Phone: (03) 9600 3302

Web: www.refugeecouncil.org.au

Youth Affairs Council of Victoria (YACVic)

Peak body representing young people and the youth sector.

Level 2, 172 Flinders St, Melbourne VIC 3000

Phone: (03) 9267 3799,

Web: www.yacvic.org.au

3. Listings of organisations and services that work with CLD young people

DIAC funded settlement services and English language classes: settlement services locator

The Department of Immigration and Citizenship (DIAC) settlement services locator allows people to search for English language classes and community organisations providing settlement assistance, including Migrant Resource Centres (MRCs).

MRCs are good points of contacts for settlement assistance, community profiles, and links to multicultural networks, leaders and organisations.

The settlement services locator provides contact details, maps and public transport information:

www.immi.gov.au/living-in-australia/delivering-assistance/settlement-grants/_pdf/vic.pdf

Infoxchange Service Seeker

Search for a wide listing of services (culturally specific, generalist, youth, health, etc) via the Infoxchange Service Seeker online database:

www.serviceseeker.com.au





Multicultural Resources Community Directory

An online database of a range of multicultural, ethno-specific and faith-based organisations and services can be accessed via the Victorian Multicultural Commission website.

www.multicultural.vic.gov.au/resources/community-directory

Organisations working with Asylum Seekers

Hotham Mission's Asylum Seeker Project has posted a listing of organisations in Victoria and Australia that work with asylum seekers.

<http://asp.hothammission.org.au/index.cgi?tid=15>

4. Other useful services

Youth services

To find out about youth and family services operating in your region, contact your local **School Focused Youth Service (SFYS)**. All SFYS in Victoria are listed at:

www.sfys.infoxchange.net.au/find_sfys_service.shtml

To contact **local government youth services** go to the 'Council Contacts' section of the Municipal Association of Victoria website and search for your local council:

www.mav.asn.au

Youth-led CLD youth organisations

Western Young People's Independent Network (WYPIN)

214 Nicholson Street, Footscray 3011

Phone: (03) 9680 8265

Web: home.vicnet.net.au/~wypin

Education services

English language schools in Victoria that provide intensive **English as a Second Language (ESL)** tuition for newly-arrived young people can be found at the Department of Education and Early Childhood Development website:

www.education.vic.gov.au/studentlearning/programs/esl/newstudents.htm

The **Adult Migrant English Program (AMEP)** provides intensive English language programs for people of post-compulsory school age. Contact details for AMEP providers in Victoria are available from:

www.immi.gov.au/living-in-australia/help-with-english/amep/learning-english/where.htm

To find out about **Community Language Schools** (which operate after school hours or on weekends) in local areas, go to:

www.education.vic.gov.au/studentlearning/teachingresources/lotc/clsforschools.htm#H2N101ED

Local Learning and Employment Networks (LLENs) help improve education, training and employment options for young people aged from 10-19 years, particularly those at risk of making poor transitions from compulsory schooling to the next stage of their lives and careers. To find your local LLEN go to: www.llen.vic.gov.au/FindUs.aspx

Police

A listing of **Police Multicultural Liaison Officers** in Victoria can be accessed via: www.police.vic.gov.au/content.asp?a=inترنتBridgingPage&Media_ID=59082

Health services

Community health services often have bi-cultural workers. See the Department of health website to find local and specialist community health services.

www.health.vic.gov.au/communityhealth/service_provider/community_health_directory.htm

The Immigrant Women's Domestic Violence Service

provides culturally sensitive services, state-wide, to meet the needs of women and children from culturally and linguistically diverse backgrounds who are affected by domestic violence.

Phone: (03) 8413 6800

Web: www.iwdvs.org.au/services.htm

The Centre for Culture, Ethnicity and Health (CEH) provides education and training to the sector and has a resource library. The library catalogue can be searched online. CEH's programs include the Multicultural Health and Support Service, which works with migrant and refugee communities, as well as health service providers, in providing education, information and support on issues of sexual health, HIV/AIDS and blood-borne viruses.

81-85 Barry Street, Carlton 3053

Phone: (03) 9342 9700

Web: www.ceh.org.au

The Multicultural Centre for Women's Health runs a number of health promotion programs and projects and professional training sessions to improve the health of migrant and refugee women, in addition to having an extensive library and resources.

Suite 207, Level 2, 134 Cambridge St, Collingwood 3066

Phone: (03) 9418 0999

Web: www.mcwh.com.au

The Victorian Refugee Health Network provides referral lists for specialist refugee and migrant health services at: www.refugeehealthnetwork.org.au/referral/referral

